

North Coast Telehealth Project

Supporting improved primary care access for residents in aged care homes

Visionflex factsheet for general practice and general practitioners

What is the Telehealth Project?

The Commonwealth Department of Health and Ageing has funded this initiative, which includes the provision of telehealth equipment and training for Residential Aged Care Homes (RACH) staff, as part of their response to the Royal Commission into Aged Care Quality and Safety.

The use of telehealth equipment will enhance timely access to primary care for residents and ensure that GPs can access appropriate telehealth MBS billing when taking calls regarding residents. The focus is on supporting primary care access for the residents within the RACH and reducing travel/screening time burden for GPs.

What telehealth equipment is available?

The RACH you visit has received a Visionflex telehealth cart. The cart includes a patient-facing monitor and peripherals such as general obs equipment, an otoscope, stethoscope, ECG wire and dermatology camera.

Benefits of the Visionflex carts

Join a consultation from any web browser. A screen, camera and microphone are all that is needed. When a Visionflex consultation is scheduled, you will receive a link via email to join the call as a guest.

Clinical data is captured live and stored.

You can control the stethoscope to adjust frequency and gain the best audio.

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Who is leading this?

The Project is being facilitated through Healthy North Coast, working with RACH managers throughout the region.

When will the Project start?

Participating RACHs have now received their Visionflex cart. Visionflex is committed to running one-on-one training sessions with GPs. Training sessions can be as long or short as you wish and are flexible to allow for training when it suits you.

Resources

RACGP – Principles for conducting telehealth consultations



BMJ Open – General practice perspective on the use of telehealth during the Covid-19 pandemic



If you need more information, or have feedback contact:

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