

# Tweed Urgent Care Services

## Residential Aged Care facility

### How can we help?

- **Is it urgent but not life-threatening?**

Our service is perfect for conditions that need quick attention but aren't life-threatening, like catheter management, sprains, minor burns, or infections.

- **You need urgent treatment but the resident does not want to go to ED?**

Urgent care provides quick, accessible care. They can treat many of the same conditions, offer advice, and consult with specialists if needed.

- **Is it after hours and you'd like a second opinion?**

Urgent care services offer extended hours; 8:00am to 8:00pm 7 days a week. Urgent care may be available to assist with quick assessments and provide guidance on whether further treatment is needed.

- **Has their condition changed and you would like to talk about it?**

If a patient's condition changes and you're unsure whether it's urgent, we can offer the advice and support needed, including end of life support. Clinicians can assess the situation and help you decide if the person needs further treatment or if it can be managed at home.

*Urgent care service not only provide immediate treatment but also offer consultation and advisory services. We have access to specialists, including wound care experts, who can provide professional guidance and further recommendations for complex cases. This allows patients to receive well-rounded care and expert opinions, ensuring that their treatment plan is as effective as possible.*

Tweed Urgent Care Service

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Hours of Operation: 8:00am to 8:00pm