



Blended Payment Model Overview – Local GP Access

The blended payment model is designed to balance equity, flexibility, and performance. It recognises the additional effort and resourcing required to deliver unplanned, same-day care while targeting funding to communities with the greatest access needs.

Practices retain flexibility in how many appointments they commit to, with funding scaled accordingly. Payments support both the infrastructure and clinical time required to participate in the program but are not intended to replace existing MBS revenue.

1. Quarterly Access Payment (QAP) – Weighted Base Funding

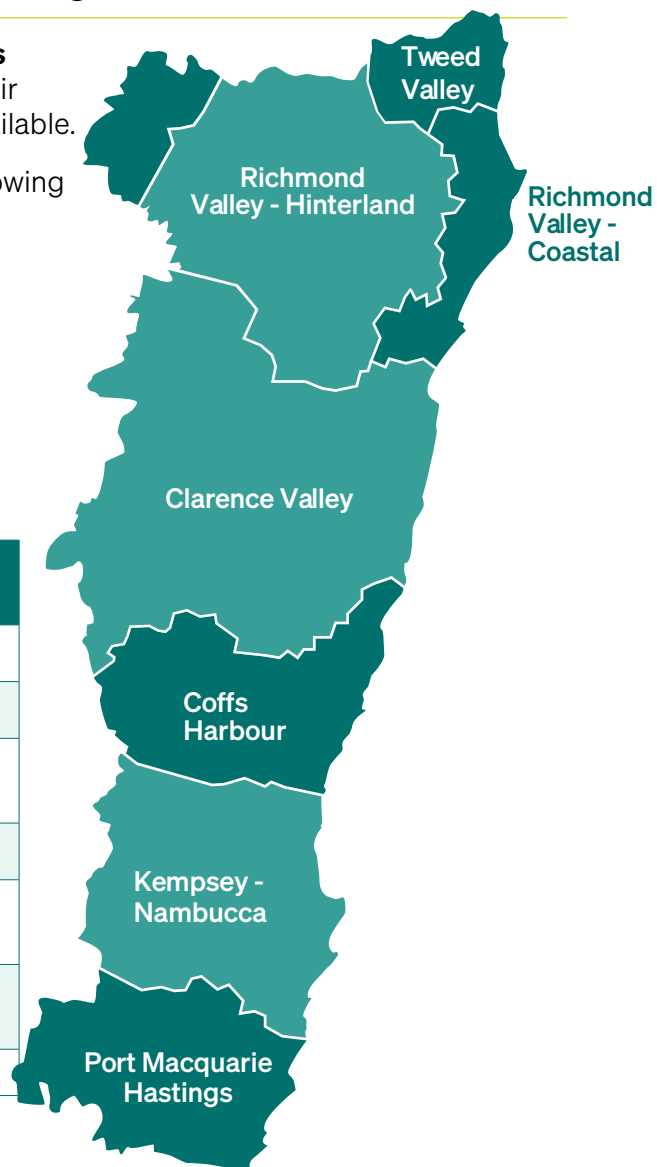
Each participating general practice will receive **quarterly access payment** to recognise their participation in the program and their commitment to making same-day, low-acuity appointments available.

This base amount is **weighted by SA3-level need**, using the following factors:

- Percentage of population identifying as Aboriginal
- Number of GPs per 1,000 residents
- Proportion of lower urgency (Category 4/5) ED presentations
- Proportion of residents with 3+ long-term health conditions

Quarterly access payments per SA3 are set out below:

SA3	Quarterly access payment	Annual access payment
Clarence Valley	\$ 3,420	\$ 13,680
Coffs Harbour	\$ 1,800	\$ 7,200
Kempsey -Nambucca	\$ 3,180	\$ 12,720
Port Macquarie	\$ 1,980	\$ 7,920
Richmond - Valley Coastal	\$ 1,620	\$ 6,480
Richmond Valley - Hinterland	\$ 3,240	\$ 12,960
Tweed Valley	\$ 1,800	\$ 7,200



Quarterly Incentive Payment (QIP) – Activity-Based

Practices also receive a **quarterly incentive payment** based on the number of booked appointments.

Practices nominate a quarterly booking target during onboarding.

Payments are made in arrears, based on actual bookings and targets in the prior quarter.

Booking targets may be reviewed and adjusted in discussion with Healthy North Coast as needed.

If a booked appointment is not attended, it will still count as a booking.

Incentive payments are set out below:

Weekly booking target	Quarterly booking target	QIP	Annual QIP
1	13	\$1,040	\$4,160
2	26	\$2,080	\$8,320
3	39	\$3,120	\$12,480
4	52	\$4,160	\$16,640
5	65	\$5,200	\$20,800
6	78	\$6,240	\$24,960
7	91	\$7,280	\$29,120



Based on Phase 1 learnings and increased referral base practices should expect 2-3 bookings a week.

If a practice exceeds its agreed booking target, the additional volume will be recorded for monitoring and evaluation purposes. Incentive payments will be paid at the level of the next quarterly booking tier, where the higher target has been met.

Each practice is responsible for managing its appointment availability to meet its target. Unused appointments may be released for the practice's own patients if not filled within one hour of appointment time.

To Estimate Your Practice's Payment:

1. Find your SA3 in the first table to get your base payment.
2. Choose your weekly appointment target from the second table.
3. Add Access + Incentive payments to see your total.

Payment Examples

Estimated total funding – example scenarios

SA3	Bookings per quarter	Quarterly Total Payment	Annual Total Payment
Port Macquarie	26	\$1,980 + \$2,080 = \$4,060	\$16,240
	39	\$1,980 + \$3,120 = \$6,100	\$24,440
Clarence Valley	13	\$3,420 + \$1,040 = \$4,460	\$17,840
Kempsey –Nambucca	66	\$3,180 + \$5,200 = \$8,380	\$33,520
	42	\$3,180 + \$3,120 = \$6,300	\$25,200

Example 1: Port Macquarie SA3

A general practice located in the Port Macquarie SA3 receives a **quarterly access payment of \$1,980.**

If the practice commits to **2 booked appointments per week** (26 per quarter) and meets that target, it will receive a quarterly incentive payment of \$2,080, bringing the total potential payment to \$4,060 per quarter, or **\$16,240 annually.**

If the practice instead commits to **3 booked appointments per week** (39 per quarter) and meets that target, it will receive a quarterly incentive payment of \$3,120, bringing the total potential payment to \$6,100 per quarter, or **\$24,440 annually.**



Example 2: Clarence Valley SA3

A general practice in Clarence Valley SA3 receives a **quarterly access payment of \$3,420.**

If the practice commits to **1 booked appointment per week** (13 per quarter) and meets the target, it will receive a quarterly incentive payment of \$1,040, bringing the total potential payment to \$4,460 per quarter, or **\$17,840 annually.**

If the practice only receives **6 bookings in the quarter**, it will **not** receive the incentive payment and will receive only the base payment of \$3,420 for that quarter.

Example 3: Kempsey – Nambucca SA3

A general practice in Kempsey–Nambucca SA3 receives a quarterly access payment of \$3,180.

If the practice commits to **4 booked appointments per week** (52 per quarter) and exceeds the target by achieving 66 bookings, it will receive the quarterly incentive payment aligned to **5 bookings per week of \$5,200.** This brings the total potential payment to \$8,380 per quarter, or **\$33,520 annually.**

Alternatively, if the practice only achieves **42 bookings**, the quarterly incentive payment would be paid at the **3 bookings per week rate of \$3,120.**

This brings the total potential payment to \$6,300 per quarter, or **\$25,200 annually.**