



WEBINAR

# Preparing your practice for an open Australia

## Managing the risk of service disruption

As states begin to ease public health restrictions, businesses and healthcare providers face the ongoing risk of service disruption through community transmission of COVID-19. This webinar will help you to manage the risks as public health orders change and adapt to the new 'COVID normal'.

### What to expect

Join Kim Poyner and Riwka Hagen for this online webinar and gain a business operations template for responding to changing requirements. This tool can be adapted to suit your practice's procedures and workflows and the focus will be on strong emergency planning to minimise the risk of closure and to maintain focus on core business.

### Learning outcomes

- Identify risks that could lead to a temporary closure
- Develop strategies for minimising the risk of closure as a result of COVID-19 exposure
- Review your pandemic preparedness, readiness and response actions and identify key recommendations to improve preparedness and response plans and capacities
- Assess management capacity to ensure continuity of care
- Mobilise your disaster management plan effectively and quickly in the event of a local COVID-19 outbreak

### Who should attend?

All practice staff – including practice managers, reception staff, principal and owners, and any persons with an interest in proactive operational planning and business viability.

**Wednesday 3 November 2021**  
7–8 pm



**Kym Poyner**



**Riwka Hagen**

#### FACILITATED BY

**Kym Poyner**, Registered Nurse, founder and Director Medicoach, primary care coach and mentor, regular keynote speaker on change management

**Riwka Hagen**, Principal Consultant, Fellow of AAPM, certified practice manager and founder and administrator of the Facebook Practice Managers Network

### Register now

[hnc.org.au/preparing-your-practice](https://hnc.org.au/preparing-your-practice)

#### ENQUIRIES

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#### VENUE

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