



BEACH STREET FAMILY PRACTICE

General Practice PDSA Plan

START DATE	April 2020	END DATE	May 2021
PURPOSE OF PLAN – What are you trying to accomplish?	Flu vaccine clinic in BSFP car park- to utilise the space for social distancing purposes		

PLAN – Write concise statements about what you plan to do and the steps involved:		
WHAT DO YOU PLAN TO DO?	Due to COVID-19 pandemic, it has been necessary to implement a procedure for delivering fluvax in 2020	
WHAT DO YOU HOPE TO ACHIEVE? (Include measurement/outcome)	All patients and staff are safe from infection due to social distancing All patients are able to receive their flu vaccine in timely and safe manner	
HOW ARE YOU GOING TO DO THIS? (list the steps to be implemented)	BY WHO?	BY WHEN?
Cordone the BSFP driveway off with seating for all patients available	All staff	Start of flu vax clinic

DO – Implement your plan and write the observations you have during your implementation. This may include how the patients react, how the doctors react, how the nurses react, how it fits in with your system or flow of the patient visit. Ask yourself, "Did everything go as planned?"	
What did you observe?	Patient's abided by our procedure and felt more comfortable out in the open fresh air
Where there any unexpected events?	No, it all worked according to the procedure plan

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STUDY – After implementation, take time to study the results and record how well it worked, if you met your goal and document areas of improvement. Ask yourself, “Do I need to modify the plan?”	
What did you learn?	<p>It is a lot easier to make a plan work if everyone (including patients) work together</p> <p>Educate the patients so they can understand why this is happening</p>
Has there been an improvement?	Have our eftpos machine handy, for patients that need to pay for their vaccine
Did you meet your measurement goal?	Yes
What could be done differently?	Plan worked just according to the procedure

ACT – Write what you came away with after this implementation, whether it worked or not. If it did not work, what can you do differently in your next cycle to improve the outcome? If it did work, are you ready to spread it across your entire practice?	
What did you conclude from this cycle?	<p>Due to the COVID-19 pandemic it has been necessary to implement a new procedure for delivering fluvax in 2020 and possibly the coming years as well. This procedure is best for keeping ourselves and the community safe, and if we can all work together the plan will work.</p>

Practice Principal	DR JW Kramer	Signature		Date	
Practice Manager	Lee Hayes	Signature		Date	