

Electronic delivery of BreastScreen results

Frequently asked questions



BreastScreen NSW has commenced a phased rollout of the delivery of electronic results to eligible general practices. Below are answers to some frequently asked questions for GP's.

What are the changes?

More than 95 per cent of BreastScreen NSW results will be delivered electronically to your practice management software.

What are the prerequisites to be eligible to receive BreastScreen NSW results electronically?

Requirements include:

1. use of either Medical Director or Best Practice software
2. an account with HealthLink or Medical Objects secure messaging providers
3. located in NSW or border sharing location.

What if my practice does not have the prerequisites?

If your practice does not have the above-mentioned prerequisites, your practice will be unaffected by this change and continue to receive all BreastScreen NSW results via post/fax.

What results WILL be delivered electronically to eligible practices?

- Normal Result: No evidence of breast cancer detected.
- Normal Result: No visible evidence of breast cancer, but a change was reported by the woman.
- Client to Return to BreastScreen NSW Assessment Clinic for Further Investigations.
- Assessment Outcome Report for clients **who have not** undergone biopsy.

What results WILL NOT be delivered electronically to eligible practices?

Assessment Outcome Report for clients **who have** undergone biopsy.

These results will continue to be delivered via post/fax. Electronic delivery of these results will be included in a future upgrade.

How should I handle any other BreastScreen NSW results by post/fax?

It is **essential** that you always manually action any BreastScreen NSW results received by post/fax.

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How will this change affect mammogram recalls and reminders for my patients?

Recalls and reminders will still have to be manually set in the practice management software after clinical review of the result letter.

How can eligible practices opt out of receiving BreastScreen NSW results electronically?

By opting out, the practice will be choosing to continue to receive all BreastScreen NSW results via post/fax. Opting out affects all GPs working at a practice.

To opt out, please email: Nick.Astone@ncahs.health.nsw.gov.au

Will my patients continue to receive results letters via the post?

Yes, the method of delivery of results to patients remains unchanged.

Who do I contact if my questions were not answered in this FAQ list?

Email: Nick.Astone@ncahs.health.nsw.gov.au

Who do I contact if I have any problems with receiving BreastScreen NSW results electronically?

Email: Nick.Astone@ncahs.health.nsw.gov.au